

April 2026

# PeaceHealth Report

## Healthcare Advisory Committee



# Formerly Same Day Clinic Priority Care

## Overview

**Opened:** Oct. 3, 2023

**Provider:** Loreen Ibala, NP

### Hours of Operation

- Tuesday – Friday, 11am – 7pm
- Saturday, 8am – 5pm

### Appointments

- 20-minute appointments
- 20 appointments per day

## Volumes & Usage

### Volumes

Jan. 2026: 285

Feb. 2026: 308

March 2026: 281

TOTAL Q3: 874

(up from 768 in Q2)

### Patient Usage

Seen after 5pm: 88 (10%)

Seen on Saturdays: 121 (14%)

Seen in regular hours: 665 (76%)



## 3-PHASE REMODEL

# Emergency Department

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1. CT relocation & upgrade.
2. Laboratory relocation & upgrade.
3. ED expansion.

# PHASE 1 REMODEL

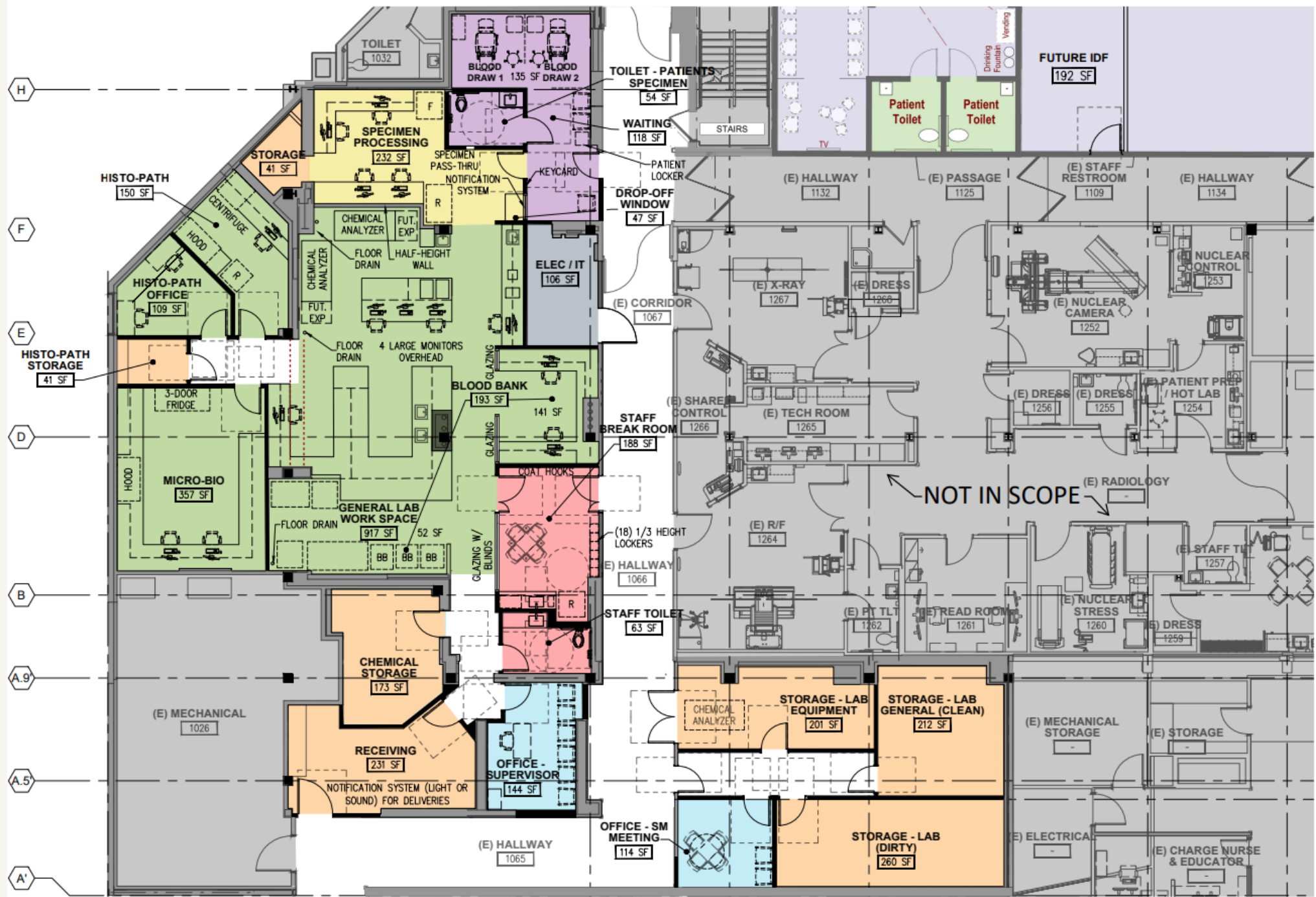
## CT Scanner

- Opened in Summer 2025.
- Increased diagnostic functionality, including cardiac & bariatrics.
- Supported by philanthropic giving.





# Phase 2 Lab Plan





## PHASE 2 & 3 REMODEL

# Lab & Emergency Dept.

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### Phase 2: Laboratory

- Relocating to expand space, improve patient experience.
- Certificate of Need required through State of Alaska.
- Funding and design in process.

### Phase 3: Emergency Department

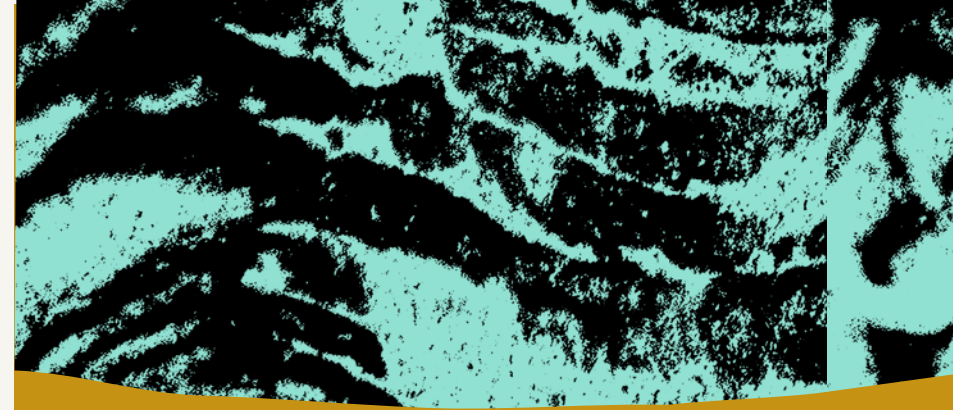
- Phase 2 must complete before work begins on ED.
- Goal to improve patient experience, waiting rooms, registration.

# Core Services Monitoring

- 24-hour Emergency Department
- Labor & Delivery
- Obstetrics
- General Inpatient Acute Services
- Diagnostic Imaging
- Pathology
- Behavioral Health Services, including psychiatrists
- Home Health & Hospice Services
- Primary Care Physician Services
- Pediatrics
- Orthopedic Surgery Services
- General Surgery Services
- Physical and Occupational Therapy Services
- Laboratory Services
- Food and Inpatient Nutritional Needs



# FY26 Community Benefit



Fiscal Year 2026 KMC Community Benefit Funding Awards					
Focus Area/Organization/ Project	FY23	FY24	FY25	FY26	Notes
<b>Nourish: Nutrition, Health &amp; Wellness</b>					
Ketchikan Community Gardens		11,000	10,000		
Ketchikan Indian Community Wellness Program			10,000		
Love in Action - Food Assistance			10,000		
The Giving Table				10,000	
<b>Home: Housing</b>					
Warming Shelter - KIC				10,000	
HOPE Tiny Home project POW					
PATH Shelter	15,000			24,000	
Love in Action - Emergency Utilities & Rental Assistance	20,000	17,000	10,000	10,000	
<b>Care: Community Caregiving</b>					
Public Health - Rapid STI Testing access		10,000			
Ketchikan123 Navigation Program	13,000			20,000	
Sama Sama Tayo sa Kalusugan – Healthier Together		10,000	2,500		
UAA/WWAMI Della Keats Health Sciences Program		10,000			
South Tongass Fire Community Playground			20,000		
<b>Hope: Behavioral Health &amp; Substance Use</b>					
Youth Health & Wellness thru Craig Parks & Recreation			20,000	20,000	
Ketchikan Afterschool Program		15,000	15,000	3,000	
SAIL Youth Employment Services & Transition Skills	6,000	15,000			
Prime for Life (Ketchikan Youth Court)	3,000		3,000		
<b>TOTAL Funding on projects above</b>	<b>72,000</b>	<b>88,000</b>	<b>100,500</b>	<b>97,000</b>	

Uncompensated Care  
FYTD Charity Care

• \$6,398,000

We welcome any and all  
**complaints,  
compliments &  
suggestions.**



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# PeaceHealth Updates



# Clinical Excellence Dashboard

## Ketchikan Medical Center Clinical Excellence Dashboard Measures

Appendix ►

April 2026

Data last updated 4/15/2026 12:01:46 PM

Click on measure name for additional information and drill-down links.

5

meeting

3

not meeting

National Programs

Leapfrog

★ Star Ratings

Charts

Fiscal YTD

Rolling 12mo

Glide path goal

Change from last mo/qtr

Better

Worse

No change

<p><b>Star Ratings Mortality</b></p> <p>Feb 2026 ★</p> <p>FY Goal ≤0.523</p>	<p>0.000 ↔</p>		<p><b>PX HCAHPS Likelihood to Recommend Hospital</b></p> <p>Mar 2026 ★</p> <p>FY Goal ≥72.65%</p>	<p>73.79% ↗</p>	
<p><b>Colon SSI</b></p> <p>Feb 2026 🐸 ★</p> <p>FY Goal ≤0</p>	<p>0 ↔</p>		<p><b>Diabetes A1c &gt;9</b></p> <p>Mar 2026</p> <p>FY Goal ≤14.50%</p>	<p>11.63% ↘</p>	
<p><b>CLABSI</b></p> <p>Mar 2026 🐸 ★</p> <p>FY Goal ≤0</p>	<p>0 ↔</p>		<p><b>Breast Cancer Screen</b></p> <p>Mar 2026</p> <p>FY Goal ≥79.70%</p>	<p>75.26% ↗</p>	
<p><b>Overall Readmissions</b></p> <p>Jan 2026 ★</p> <p>FY Goal ≤0.933</p>	<p>0.987 ↗</p>		<p><b>PX Targeted Survey Likelihood of Recommending</b></p> <p>Mar 2026</p> <p>FY Goal ≥84.21%</p>	<p>81.62% ↗</p>	



# Clinical Excellence Supplemental Dashboard

## Ketchikan Medical Center Clinical Excellence Supplemental Measures

Appendix ▶

April 2026

Data last updated 4/15/2026 12:01:46 PM

Click on measure name for additional information and drill-down links.

9  
meeting

National Programs



★ Star Ratings

Charts



Rolling 12mo  
Glide path goal

Change from last mo/qtr



Worse

↔ No change

<b>Abd Hysterectomy SSI</b> Feb 2026 ★ FY Goal ≤0	0 ↔		<b>SSE Pressure Injuries</b> Mar 2026 FY Goal ≤0.334	0.000 ↔	
<b>CAUTI</b> Mar 2026 🐸★ FY Goal ≤0	0 ↔		<b>SSE Acute Falls</b> Mar 2026 FY Goal ≤0.196	0.000 ↔	
<b>PSI-90 Event Composite</b> Q4 2025 ★ FY Goal ≤1	0 ↔		<b>Hand Hygiene Total Opportunities</b> Mar 2026 🐸 FY Goal ≥90.0%	97.7% ↗	
<b>Serious Safety Events - Acute</b> Mar 2026 FY Goal ≤1.296	0.869 ↘		<b>PX CAHPS Likelihood to Recommend ED</b> Mar 2026 FY Goal ≥61.93%	75.49% ↘	
<b>Serious Safety Events - Ambulatory</b> Mar 2026 FY Goal ≤0.305	0.000 ↔				

# Timely Care

## Emergency Department Throughput

### Left Without Being Seen (LWBS)

#### Benchmark:

- Nationally, EDs aim to keep LWBS at or below 2%.

#### KMC Average:

- 0.34%**

### Arrival to Provider (ATP)

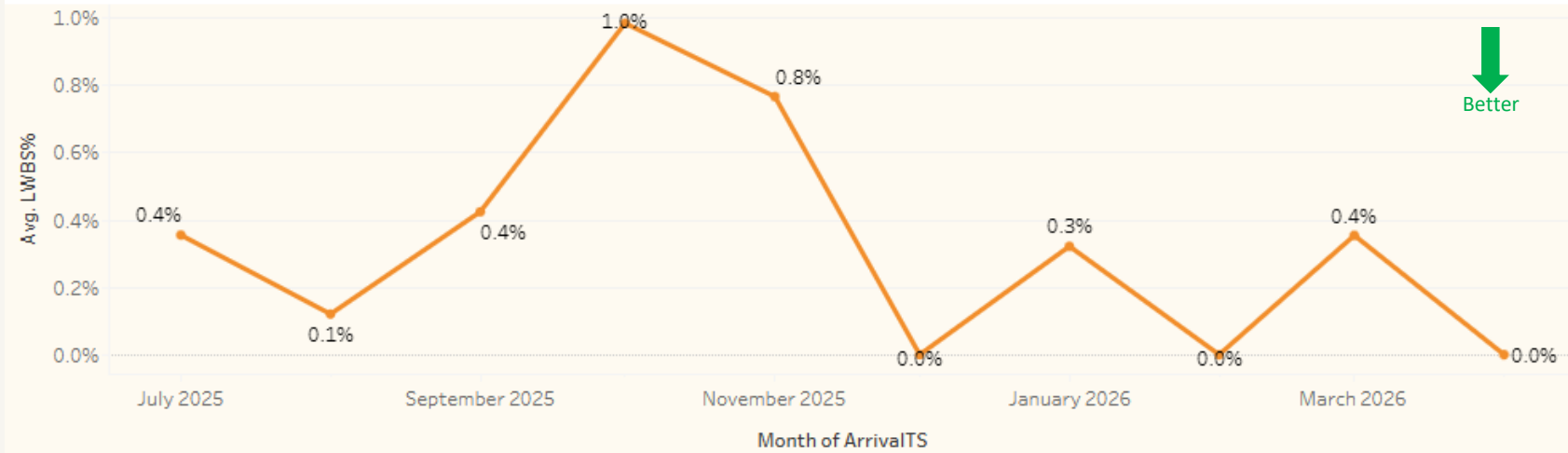
#### Benchmark:

- High performing ATP  $\leq$  20 min
- Top Quartile ATP  $\leq$  10 min

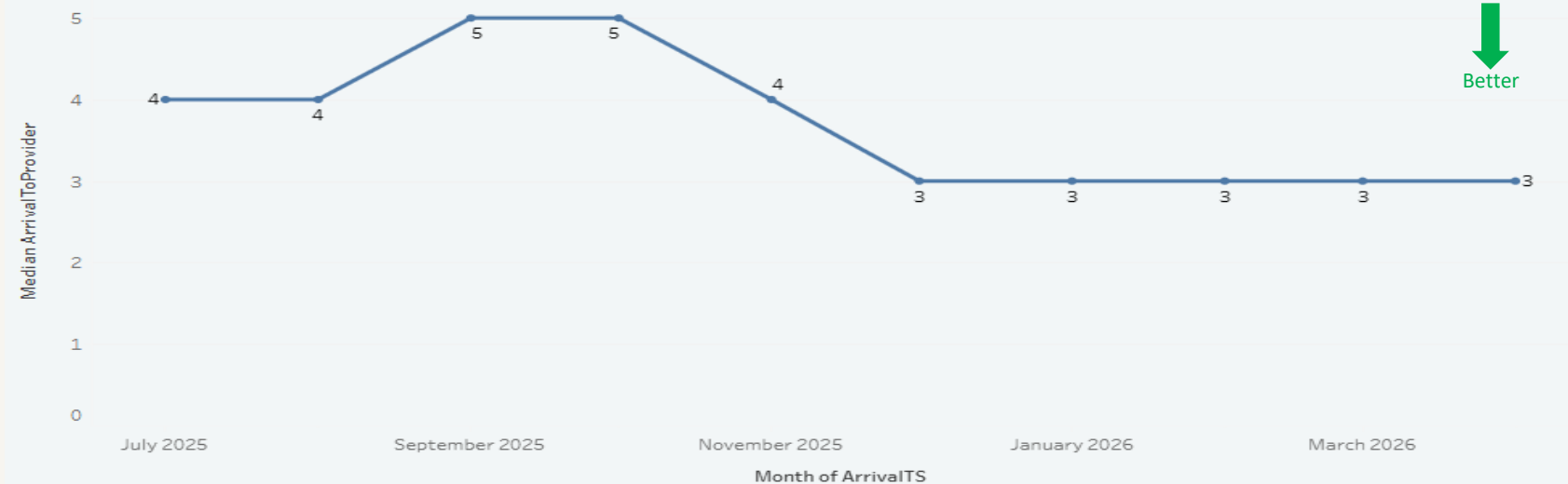
#### KMC:

- Avg ATP = 3.7 min**

ED LWBS %



Arrival to Provider (Median Minutes)





## Staffing

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### CURRENT STATE

- **Travelers:** Contract labor remains low. Most travel positions converted to FTE.
- Preparing for our summer staffing for cruise season.

## Clinical Recruitment

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### Incoming Clinicians

- Primary Care, July 2026

### Open Positions

- Primary Care
- General Surgery
- Women's Health
- Oncology
- Urology

## TRAINING SUPPORT

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- Tuition assistance
- Scholarships
- On the job training
- Professional development

## LTC ANNUAL SURVEY

# Great Care for Residents

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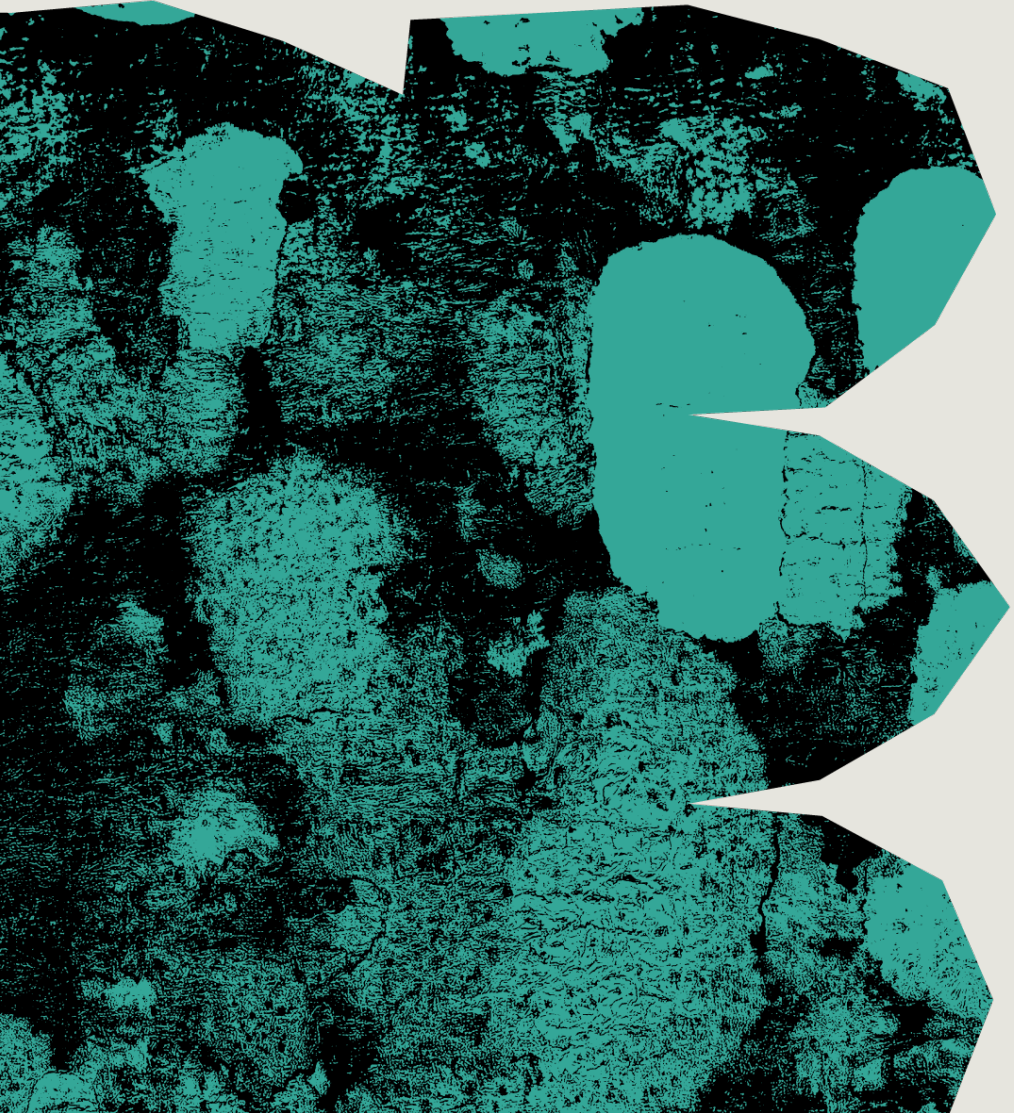
### Overview

- Surveyors noted positive changes.
- Touted excellent care residents receive.
- Noted excellent teamwork and compassion among caregivers.

### Areas of Improvement

- Correcting a medication labeling issue and aligning policy with process.
- Addressing a food labeling issue and aligning with process.
- Replacing a chair with a torn cushion.





Peace  
Health



THANK YOU.

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